

Visitor Regulations

1

Dear visitors,

We warmly welcome you to the MAK. In the interest of general safety as well as the preservation of the museum and its collection, we would like to point out the following regulations.

Instructions from the museum staff as well as the supervisory staff must be followed without exception!

Umbrellas, rucksacks, and large bags must be dropped off at the cloakroom. Parents accompanying children under the age of 4 may carry their bags and rucksacks after these have been inspected.

Please note the general non-smoking policy at the museum. Food and drinks are not allowed in the museum.

It is prohibited to bring animals to the museum. Only exception are assistant dogs. A barrier-free entrance and exit (Stubenring 5) is available for visitors in wheelchairs or with strollers. Film and photography are only permitted for personal use and without flashlight or tripod. Recordings for commercial purposes require permission, are subject to a fee, and must be registered prior to the visit to the museum.

Parents and supervisors are liable for their children respectively the students entrusted to them and are therefore kindly asked to watch over them during the visit to the museum to avoid accidents and damage and to not disturb other visitors.

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The MAK considers itself an institution for cultural education and reserves the right to exclude the following people from visiting the museum:

- people who disregard the visiting regulations and do not follow instructions by the museum staff to abide by these regulations;
- people who evidently annoy other visitors with their behavior, who interrupt the operation of the museum, or who damage the reputation of the museum with their behavior;
- people with a notifiable communicable condition;
- people with weapons or dangerous items according to the assault weapons law;
- unaccompanied children under the age of 6.

2

If the reason for exclusion is only noticed during the visit to the museum, visitors must immediately comply with the request of the museum staff to leave the building. In this case, the paid admission fee cannot be reimbursed.

The MAK assumes no liability for items left, forgotten, or lost in the museum.

Admission and Tours

Visitors are obliged to pay the officially set admission fee at the beginning of their visit. The entrance ticket must be kept until the end of the visit or the admission bracelet must be worn visibly. The entrance ticket or admission bracelet are only valid for one day. The tour fee will not be reimbursed in case the tour is missed.

Vienna, July 2023

